

## A quality service adapted to everyone's needs

- ✓ An interactive help centre (available on MyEdenred) as well as a chatbot available 24/7
- ✓ Many FAQ videos on Youtube
- ✓ A Welcome Pack for your employees, as well as a voice server in **four languages**



- ✓ Advisors who can be reached **from Monday to Friday from 8 a.m. to 6 p.m.**
- ✓ A guaranteed response **within 48 hours**
- ✓ **Centralised and secure** personal data



- ✓ **Notifications** sent on different occasions:
  - To confirm a card order
  - When loading the cards
  - When vouchers are close to expiring



**OpenSpace**, your bi-monthly newsletter full of HR advice

**OpenSpace.**

## The new Edenred card is here!

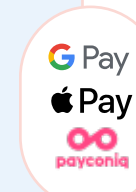
It's accepted in the eligible **Mastercard network**, in addition to the Edenred network



It's the first card **made from recycled PVC** in Belgium



It can be **dematerialised on smartphones and smartwatches**



All the Edenred vouchers are loaded **onto a single card**. So convenient!



### Edenred in figures

**No. 1** on the market

**3.5 million** users

**4.2/5 stars** on Google Maps

## Multiple uses thanks to continuous innovation

- ✓ In shops, **with or without PIN code** (available on request) and **contactless**
- ✓ **Online**, in over 500 partner e-shops
- ✓ Exclusively on **Uber Eats**

## Simplicity above all

- ✓ **Portability**: your employees keep the card they have received from a previous employer
- ✓ **Automatic ordering** of the necessary cards
- ✓ Cards **loading in 24 hours**
- ✓ **MyEdenred extranet** to manage your orders and invoices

## Last but not least

**Ektivita Edenred** is the ideal solution to:

- Save on average **€1,500 a year**
- Access **hundreds of discounts** all year round
- All in a **user-friendly** application



Visit [edenred.be](https://edenred.be) now for more information



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for a solution to **boost  
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